

## **African Conservation Experience**

### **World Rhino Day 2019 Promotion**

#### **1. The Promoter**

The Promotion is promoted by African Conservation Experience Limited a company registered in England and Wales with company number: 03794924 and registered office at Unit 1 Manor Farm Churchend Lane, Charfield, Wotton-Under-Edge, England, GL12 8LJ (the "**Promoter**").

#### **2. The Promotion**

2.1 The World Rhino Day 2019 Promotion will run from 8.00am UK time on 20th September 2019 (the "**Opening Date**") to midnight on 21st October 2019 (UK time) (the "**Closing Date**") inclusive (the "**Promotion Period**").

2.2 All Promotion entries received after the Closing Date are automatically disqualified

#### **3. Eligibility**

3.1 You must be at least 18 years old before the departure of your trip, if you were to win, to qualify for entry to the promotion (please note the trip must be completed before 31/12/2020).

3.2 The Promotion is not open to the following people:

- (a) employees of the Promoter or its holding or subsidiary companies;
- (b) employees of agents or suppliers of the Promoter or its holding or subsidiary companies, who are professionally connected with the Promotion or its administration;  
or
- (c) members of the immediate families or households of (a) and (b) above.

3.3 Participants need to have a reasonable level of health and fitness in order to take part in the prize. In particular, you should be able to walk for several hours in uneven terrain and hot climates, run short distances, be physically active throughout the day and lift weights of 10kg.

3.4 In entering the Promotion, you confirm that you are eligible to do so and eligible to claim the prize. The Promoter may require you to provide proof that you are eligible to enter the Promotion.

3.5 The Promoter will not accept Promotion entries that are:

- (a) automatically generated by computer;
- (b) completed by third parties or in bulk;
- (c) illegible, have been altered, reconstructed, forged or tampered with; or
- (d) incomplete.

3.6 There is a limit of two entries per person, subject to the fact that only one entry may be made per social media channel; e.g. only one entry may be submitted via Facebook and only one entry via Instagram. If you attempt to exceed the permitted number of entries (either via channel or in total) you will be disqualified from the Promotion and your entries will be disregarded.

- 3.7 Entries on behalf of another person will not be accepted and joint submissions are not allowed.
- 3.8 The Promoter reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the prize Promotion.
- 3.9 Promotion entries cannot be returned.

#### **4. How to Enter**

- 4.1 All Promotion entries must be received by the Promoter by no later than midnight on the Closing Date. All Promotion entries received after the Closing Date are automatically disqualified.
- 4.2 To enter the Promotion you need to:
- (a) go to the African Conservation Experience Instagram post or Facebook post relating to this promotion;
  - (b) “follow” both African Conservation Experience and Care for Wild on Instagram or Facebook (depending upon which social media channel you are using to enter the promotion);
  - (c) “like” the video on the post; and
  - (d) tag three friends in the comments.
- 4.3 No purchase necessary.
- 4.4 The Promoter will **not** accept:
- (a) responsibility for Promotion entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any postal failure, equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or
  - (b) proof of posting or transmission as proof of receipt of entry to the Promotion.
- 4.5 By submitting a Promotion entry, you are agreeing to be bound by these terms and conditions.

#### **5. The Prize**

- 5.1 The prize comprises a 7-night volunteer experience working at Care for Wild Africa Rhino Sanctuary in the Mpumalanga province in South Africa. There is one prize available to be won.
- 5.2 The volunteer experience is for one person and must take place before 31/12/2020. Travel dates are subject to availability at the time of confirming prize.
- 5.3 The prize includes a one week experience at the Care for Wild Africa volunteer programme, which includes meals, accommodation and return transport from Johannesburg Airport. The prize does not include:
- (a) international flights or other travel to South Africa. The winner is responsible for making their own way to O.R. Tambo International Airport in Johannesburg, South Africa;

- (b) any necessary visas and vaccinations, which must be arranged and paid for by the winner;
  - (c) any optional or additional services such as; pre- or post-tour accommodation, travel insurance, amendments, and all incidentals, gratuities, taxes, fees and levies;
  - (d) any spending money or personal expenses; and
  - (e) any other costs incurred in addition to those set out above and that are incidental to the fulfilment of the prize, which shall be the responsibility of the winner(s).
- 5.4 You will be responsible for ensuring that you are available to travel and hold valid passports, any necessary visas and travel documents for the holiday in question on the travel dates specified.
- 5.5 It is an express condition that you must buy valid travel insurance cover for the duration of your experience and that it is adequate for your needs, the type of activities you will be undertaking as part of your trip and the belongings that you will be bringing with you. The cover must also include a twenty-four hour emergency treatment (including airlift) and repatriation service.
- 5.6 You may change the dates of your experience so long as you do so at least eight weeks before the scheduled start date and that any new dates comply with clause 5.2 above (i.e. the experience must take place before 31/12/2020 and is subject to availability of your chosen dates).
- 5.7 The prize is not negotiable or transferable.
- 5.8 There is no cash alternative for the prize. However, the Promoter reserves the right to substitute the prize with a prize of equal or greater value, should the specified prize become unavailable for any reason.
- 5.9 **Please Note:** If you are currently taking part in a Care for Wild Africa volunteer placement (booked via ourselves) or if you have already made a booking with us for a Care for Wild Africa volunteer placement and you are travelling before 31/12/2020 you can still enter the competition and the costs of a one week Care or Wild Africa volunteer placement will be deducted from the costs of your trip, if you are selected as the winner.

## 6. Selection of the Winner

- 6.1 A winner will be chosen by random draw, performed by a computer process, using the Easypromos online application on 22nd October ("Draw Date").

## 7. Winners

- 7.1 The Promoter will contact the winner personally as soon as practicable after the Draw Date, using the social media handle that they used to enter the Promotion.
- 7.2 The Promoter must either publish or make available information that indicates that a valid award took place. To comply with this obligation the Promoter will publish the surname and county (if in the UK) or country of the prize winner, through the Promoter's Facebook and Instagram feeds, within seven days of the prize winner claiming the prize.
- 7.3 If you object to any or all of your surname, county and country being published or made available, please let the Promoter know once you are contacted. In such circumstances, the Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.

## **8. Claiming the Prize**

- 8.1 The Promoter will make all reasonable efforts to contact the winner. To claim the prize, the winner needs to provide us with the necessary contact details and have a phone call with one of our sales staff to set up the dates of their experience. If the winner cannot be contacted or is not available, or has not claimed their prize within 14 days of being notified by the Promoter that it has won the prize, then the winner's prize will be forfeited and the Promoter will be entitled to select another winner in accordance with the process described above.
- 8.2 The prize may not be claimed by a third party on your behalf.
- 8.3 The Promoter does not accept any responsibility if you are not able to take up the prize.

## **9. Limitation of Liability**

- 9.1 Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.
- 9.2 The prize does not meet the definition of a "Package" for the purposes of the Package Travel and Linked Travel Arrangements 2018 and the Promoter shall therefore have no liability as an "Organiser" or otherwise under that legislation.

## **10. Data Protection and Publicity**

- 10.1 The Promoter will only process your personal information as set out in our [Privacy Policy](#). See also condition 7.2 and condition 7.3, with regard to the announcement of winners.

## **11. General**

- 11.1 If there is any reason to believe that there has been a breach of these terms and conditions, the Promoter may, at its sole discretion, reserve the right to exclude you from participating in the Promotion.
- 11.2 The Promoter reserves the right to hold void, suspend, cancel, or amend the prize Promotion where it becomes necessary to do so.
- 11.3 The promoter reserves the right to cancel or amend the terms of this prize and without notice in the unlikely event of a major catastrophe, war, unrest, earthquake or any similar event, or any actual, anticipated or alleged breach of any applicable law or regulation, or if travel would be contrary to UK Foreign Office advice, or if circumstances arise outside of its control that prevent the implementation of the prize.
- 11.4 These terms and conditions shall be governed by English law, and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.